

## Abeona HC

AHC served notice 22 December 2025, Contract end 31 March 26

31 December Year End

| Item                                   | Current arrangement                                                                                                                                                                                                                                     | Change to                                                                                                                                                                                     | When                    | Completed |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-----------|
| FCA's<br>Mutuals<br>Public<br>Register | Company number                                                                                                                                                                                                                                          | <b>IP20588R</b>                                                                                                                                                                               | No change               |           |
|                                        | Registered Address                                                                                                                                                                                                                                      | 30 Fleet Road                                                                                                                                                                                 | No change               |           |
|                                        | Mutual Public register user account<br><a href="https://societyportal.fca.org.uk/account/login?ReturnUrl=%2f">https://societyportal.fca.org.uk/account/login?ReturnUrl=%2f</a>                                                                          | <b>CHS deletes</b><br><a href="mailto:homes@coophomes.coop">homes@coophomes.coop</a><br>user account <b>and</b><br><b>AHC registers</b> and creates user account                              | 31 March 26             |           |
|                                        | Next filing                                                                                                                                                                                                                                             | <b>AHC Accounts YE 31 Dec 25</b><br>Via Mutuals Public Register                                                                                                                               | AHC files<br>31 July 26 |           |
| Regulator                              | Registered Provider number<br><b>C3455</b><br><br>NROSH +<br><a href="https://nroshplus.regulatorofsocialhousing.org.uk/login">https://nroshplus.regulatorofsocialhousing.org.uk/login</a>                                                              | <b>CHS deletes</b><br><a href="mailto:homes@coophomes.coop">homes@coophomes.coop</a><br>on NROSH and inform<br><b>AHC</b> advises Regulator of new contract name, email and telephone number. | 31 March 26             |           |
|                                        | Registry and Notifications Team<br><a href="mailto:RNTeam@rsh.gov.uk">RNTeam@rsh.gov.uk</a>                                                                                                                                                             | <b>CHS removes</b><br><a href="mailto:homes@coophomes.coop">homes@coophomes.coop</a><br>as a contact<br><b>AHC</b> advises Regulator of new contract details                                  | 31 March 26             |           |
|                                        | Next SDR (data at 31 Mar 26)                                                                                                                                                                                                                            | CHC Via NROSH +                                                                                                                                                                               | AHC files<br>31 May 26  |           |
|                                        | Next accounts filing (YE 31 Jan 26)                                                                                                                                                                                                                     | CHC Via NROSH +                                                                                                                                                                               | AHC files<br>31 June 26 |           |
| Ombudsman contact                      | Annual submissions made online<br><a href="https://www.engage.housing-ombudsman.org.uk/complaint-handling-code-annual-submissions-form-2025-26">https://www.engage.housing-ombudsman.org.uk/complaint-handling-code-annual-submissions-form-2025-26</a> | No account needed.                                                                                                                                                                            | No change               |           |
|                                        | First annual submission to YE 30 Sep 24                                                                                                                                                                                                                 | As published on CHS website <a href="#">Abeona HC</a>                                                                                                                                         | As published            |           |

|                            |                                                                                                                                |                                                                                                                                                             |                          |  |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--|
|                            | Current annual submission complaints received YE 30 Dec 25                                                                     | Provided 16 Mar 26, submission by 26 Mar 27<br><br>1 consumer complaint managed obo AHC by CHS 1 Jan to 31 Dec 25 ref 25ABD03 provided in complaints folder | CHS submits by 30 Mar 26 |  |
|                            | Next annual submission complaints received YE 30 Dec 26                                                                        | Via HOS website.<br>Next submission for complaints received 1 Jan to 31 Dec 25.<br><br>No consumer complaints managed obo AHC 1 Jan 26 to date.             | AHC files 26 Jun 27      |  |
|                            | Billing address                                                                                                                | 7 Fleet Road                                                                                                                                                | No change                |  |
|                            | Paid on receipt of invoice                                                                                                     | AHA pays                                                                                                                                                    | No change                |  |
| ICO                        | <b>Registration reference:</b><br>Z7709727<br><a href="mailto:dataprotectionfee@ico.org.uk">dataprotectionfee@ico.org.uk</a> . | Fees sent to Fleet Road                                                                                                                                     | No change                |  |
|                            | <b>Paid by Direct Debit</b>                                                                                                    | AHA pays                                                                                                                                                    | No change                |  |
| Share Register             | CHS holds in Teams                                                                                                             | Sent to AHA                                                                                                                                                 | Attached / uploaded      |  |
| Share certificate template | AHA holds                                                                                                                      | AHA holds                                                                                                                                                   | No change                |  |
| Seal                       | AHA holds                                                                                                                      | AHA holds                                                                                                                                                   | No change                |  |